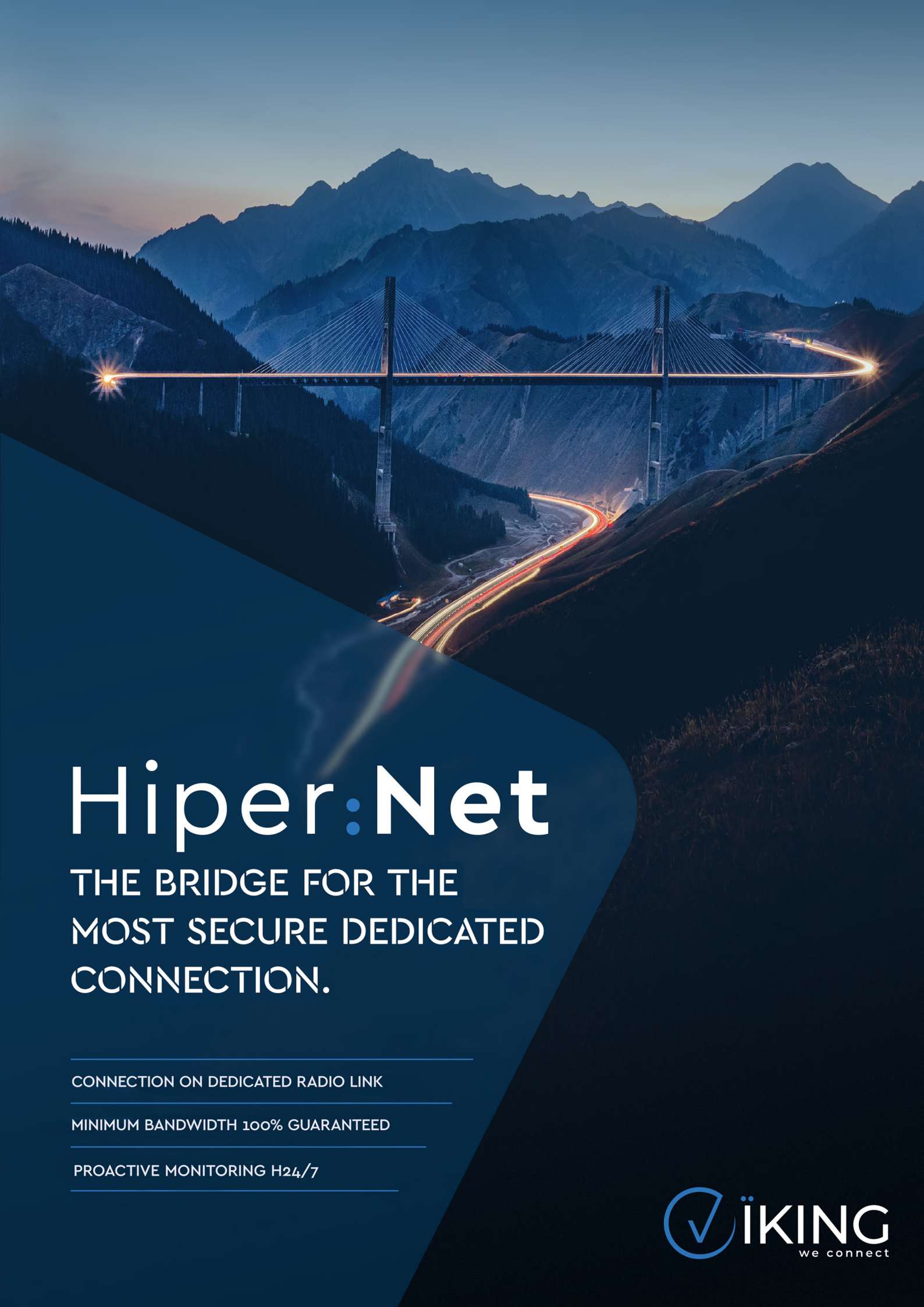




Hiper:Net

THE BRIDGE FOR THE
MOST SECURE DEDICATED
CONNECTION.

CONNECTION ON DEDICATED RADIO LINK

MINIMUM BANDWIDTH 100% GUARANTEED

PROACTIVE MONITORING H24/7



Hiper:Net

THE INTERNET CONNECTION ON A DEDICATED POINT-TO-POINT RADIO LINK THAT REACHES ANY AREA IN CERTAIN TIMES.

Viking has a special connectivity service dedicated to the most demanding companies, which need a safe and reliable service, even where the dedicated optical fiber is not present.

THE STRENGTHS OF THE SERVICE.

- Symmetrical connectivity on dedicated radio link
- Minimum Bandwidth 100% guaranteed
- No last minute KO
- 24/7 Proactive Monitoring
- Certified for VoIP services
- Eco-friendly service that avoids the dispersion of electromagnetic waves
- Short activation times defined in 48 hours from the request

IT OVERCOMES DIGITAL DIVIDE.



HiperNet guarantees maximum performance even in the most critical and remote areas. This is possible thanks to Viking radio technology, the capillarity on the territory and the ability to design and implement tailor-made solutions for each customer, even in digital divide areas, where dedicated optical fiber is not available.

IT CONNECTS IN CERTAIN TIMES.



Thanks to the proprietary radio infrastructure and the internal staff we can define activation times and costs already in the commercial proposal phase. Moreover, thanks to the HiperNet radio technology, usually the activation is faster than the installation of dedicated optical fiber.

TECHNICAL DESCRIPTION.

Direct Backbone Internet Connectivity Service (single Hop), bandwidth capacity from 10Mbps to 1Gbps (higher capacities available on project) on point-to-point dedicated Carrier Grade Microwave Link, symmetric and guaranteed bandwidth (MCR 100%) suitable for VoIP services, Service Level Agreement SLA4 (recovery within 4 hours), 24/7 proactive monitoring, a dedicated IP address and equipment on free loan with replacement in case of failure. Additional IP packs are available upon request. The service is also available protected, with diversified paths and differentiated PoPs or with backup and High Availability (H/A).

PROACTIVE MONITORING AND VIKING ASSISTANCE.

Always included:

- 24/7 Proactive monitoring
- Specialist assistance with toll-free number
- Recovery time within 4 hours
- No external call-centers

100% SECURE AND PRIVATE NETWORK.

An exclusive network, not shared and dedicated to the single company, guarantees maximum security. HiperNet connection is a Carrier Grade service of excellence in perfect compliance with the law and with unique performances.

TAILOR-MADE CONNECTIONS.

Viking has been designing, building and managing networks on radio links for more than 20 years, creating customized connections based on the real needs of customers. Each circuit satisfies specific needs, because it is made to measure with ad hoc solutions, always guaranteeing a unique and safe binding.

IT PROTECTS CONNECTION.



Viking's radio technology allows to increase the Business Continuity of a company up to 99,99%, through the design of a Protected Circuit, with a diversified path and/or transmission medium. Only in this way, even in case of failure, the connection performances will be always the same of the primary circuit.

OPTIONAL SERVICES

BACKUP LINE

In addition to the line protection service, with path diversification and / or means of transmission, Viking offers the backup option: a second, alternative access circuit to the main one, with a nominal bandwidth lower than the primary circuit and with reduced costs. This allows the customer site to access the Internet even in the event of a main circuit failure, even though with lower performance.

HIGH AVAILABILITY (H/A)

For those who choose backup protection, Viking offers the opportunity to increase their Business Continuity through the option of High Availability (H / A). It is an additional protection system, which allows a second device to take control in case the main one goes offline or is disabled, with backup mechanisms and points to 99.999% uptime.

VOIP SERVICE

For those who wish to complete the Internet access service with the voice service, Viking offers "Voice" option which includes:

- A VoIP voice access from 2 to 30 lines.
- Possibility to keep your existing number.
- Telephone tariffs without connection fee with fixed-fixed traffic included and national fixed-mobile.

UPGRADE ON DEMAND

Thanks to the flexibility of Viking technology and infrastructure, you may request a temporary Upgrade of the nominal bandwidth capacity even just for 7 days.

CUSTOMER CARE PLUS

Viking's Customer Care Plus is ideal for those who require continuous intervention coverage and provide direct access to the technical staff via dedicated email and toll-free number, with specialist 24/7 fault management.

VIKING OFFERS TELECOMMUNICATION SERVICES ON ITS OWN NETWORKS, BOTH OVER DEDICATED OPTICAL FIBER AND OVER POINT-TO-POINT MICROWAVE CIRCUITS IN CARRIER GRADE.

For over 20 years, Viking has been guaranteeing excellent quality connections throughout the country, without the involvement of third parties or external call centers.

This allows for control by highly qualified internal staff at all stages of planning, installation, monitoring, maintenance and technical support.

The continuous monitoring of the infrastructure allows us to always guarantee the operation and performance of the corporate network in any situation.

VIKING'S NUMBERS

35 POPS IN ITALY

250 HUB RADIO OVER TOWERS

OVER 2.100 RADIO LINKS PTP IN CARRIER GRADE

OVER 15.000 KM OF OPTICAL-FIBER



VIKING'S
VALUE



Business
Backup Data



SD-WAN



Virtual Switchboard



Disaster Recovery



Cybersecurity



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